Connected by Service[®]

Glenco





Trade work is easy. But trade *service* requires Glenco.

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	WHY GLENCO

est. **1988**

A trade service company that offers more than what you expect.

WE ARE

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All in this together.

Human beings, that value human beings.

TEAM

EXCE

SERVICE

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UNSTOPPABLE Ambitious about quality, service and building a future.

ABOUT GLENCO

Since being established in 1988 Glenco has grown from a small family run business, delivering forward thinking service in all types of electrical work into a large team of trade service providers across a multitude of fields.

Today at Glenco we specialise in Electrical, Level 2 ASP, Air Conditioning, Building & Maintenance, Security, Energy, Fire and Communications. It is our desire to be more and do more than what is expected that gives us the opportunity to prosper and stand out. We believe in our team, our clients, the power of service and some honest to goodness hard work. It's this approach that builds a culture that offers more than what you'd expect of your trade service provider.

We believe quality lies outside the key practices of trade work and in the finer details of our internal practice, experience and personality.





INSIDE GLENCO

Glenco's track record of successfully delivering countless projects on time and on budget for our clients makes us stand out in our industry. We maintain a persistence to deliver projects effectively and go above and beyond the expectations of our customers. At Glenco, we have systems and procedures in place that are unique to a trade service business. We have developed these carefully thought-out processes over our many decades in the industry. We work as a partner with your business to achieve the best possible outcome for your project, keeping all the moving parts of managing a large commercial installation or maintenance contract under control so you don't have to.

INSURANCE

Public Liability:	Liability Limit	\$20,000,000
Professional Indemnity:	Liability Limit	\$5,000,000
Motor Vehicle:	Liability Limit	Comprehensive
Worker's Compensation:	Liability Limit	Comprehensive











PEOPLE + CULTURE

At Glenco, our people provide the building blocks upon which the foundation of our company stands; customer service. It is our service professionals that we employ in house as well as our administrative and managerial team that keep the ball rolling and ensure we deliver time and again on our service promise. Our team of tradespeople

are highly skilled and continually developed to be the best in the industry. Because we know how much we rely on the motivation and stamina of our service delivery team, we ensure we provide ongoing training and development for the individuals that go out of their way to make your experience as a Glenco client one of a kind.



MANAGEMENT SYSTEMS

The key to successfully providing you with a level of service that is different to what you may experience from another trade provider is not only in our people, it is also in our systems and processes, from operational to WHS. Having the right systems will help ensure the best possible outcomes for all parties involved, and hold our team and suppliers accountable for the service we all deliver.



RECENTLY COMPLETED PROJECTS



















SERVICES



Emergency Service
Electrical
Electrical
Electrical
Energy Management
Evel 2 ASP
Fire Protection
Air Conditioning
Communications
Building & Maintenance

RESIDENTIAL	
COMMERCIAL & INDUSTRIAL	
REAL ESTATE	
STRATA MANAGEMENT	
BUILDING MANAGEMENT	
HOSPITALITY	
HEALTHCARE	
EDUCATION	
RETAIL	

Connected by Service[®]

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VALUE ENGINEERING

For the benefit of all stakeholders, Glenco's knowledge and experience is valuable from the initial concept stage of a project, to the finished product. The value Glenco adds comes from our capability to 'think like the customer' and deliver your desired outcomes as a high quality business partner. From conceptualisation to completion, we have a long and successful track record delivering projects, including a number with design and construct requirements. Glenco has the ability to manage preliminary challenges such as;

- Design recommendations
- Appropriate Specification Documentation
- Appropriate Equipment/Product Choices
- Equipment/product procurement
- Off Site Manufacturing
- Produce and Manage Project Logistics Commissioning Processes

Working together with all stakeholders, our experiences in managing our client's needs and complex processes allow us to reach the best possible outcomes. ELECTRICAL

Electrical License:

31808C



Service and installation for residential and commercial

LIGHTING AND POWER CIRCUITS Maintenance, repairs, rewiring and installation

SWITCHBOARD Design, repairs, upgrades, replacements

LIGHTING SOLUTIONS All types of installations (e.g. energy efficient)

EMERGENCY Lighting design, supply, installation, maintenance

CABLING Phone/internet, data, fibre installations

CERTIFICATES OH&S Certifications

TESTING AND TAGGING Certifications and regular maintenance

INFRARED THERMO-GRAPHIC SCANNING Scanning and reporting

HOME AUTOMATION C-Bus

SAFETY AUDITS Certificates and cost saving measures

Connected by Service[®]

Air Conditioning License: 318742C Refrigerant Trading Authorisation: AU44005

Glenco

Electrical License: 31808C

LEVEL 2 ASP

Service and installation for residential and commercial

LIVE WIRING Connection of service lines to the network

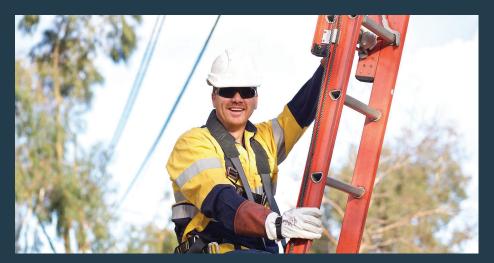
OVERHEAD/UNDERGROUND SERVICE LINES Installation, repair and maintenance

METERING New connection assistance in conjunction with your energy provider

DISCONNECTIONS Disconnecting the premises from the network

UPGRADE MAINS POWER SUPPLY New steel poles, relocation of attachment and three phase power

MAINTENANCE CLEARANCE Surrounding overhead supply cables



HVAC + R



Service and installation for residential and commercial

RESIDENTIAL AND COMMERCIAL

HEATING Design, installation, maintenance, service and repairs

VENTILATION Design, installation, maintenance, service and repairs

AIR CONDITIONING Design, installation, maintenance, service and repairs

REFRIGERATION Design, installation, maintenance, service and repairs



Connected by Service®

Master Security License No:

000101095

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Builders License No: 341986C

BUILDING & MAINTENANCE



Service and installation for residential and commercial

RESIDENTIAL repairs and renovations

STRATA and real estate maintenance

COMMERCIAL and retail maintenance

SERVICES WE PROVIDE:

- All types of Building and Renovations
- Carpentry
- Building & Property Maintenance
- Doors
- Locks
- Windows
- Timber Flooring
- Sashcords
- Glass
- Roofing

- Plastering
- Office Partitioning
- Gyprocking
- Painting
- Tiling
- Timber Gates
- Timber Decks, Pergolas
- Specialise in Kitchen and Bathroom
 Renovations



Service and installation for residential and commercial

BURGLAR ALARM Systems (wired and non-wired). Device connectivity.

24HR SECURITY Back to Base monitoring including GPRS Wireless Monitoring Systems

CCTV Visual Surveillance Solutions

FIRE MONITORING Fire panel back to base monitoring

INTERCOMS Repairs, servicing and installations

ACCESS CONTROL MANAGEMENT SYSTEMS Integrated security solutions



ENERGY MANAGEMENT



Service and installation for residential and commercial

ENERGY AUDITING All spaces including commercial and residential

ENERGY USAGE Monitoring of lighting, air conditioning/ventilation

ENERGY REDUCTION SCHEMES & MANAGEMENT SYSTEMS Development and implementation

ENERGY TARIFF STRUCTURE Analysis and implementation

DATA LOGGING Analysis and implementation to ensure efficient infrastructure outcomes

THERMAL IMAGING Infrared scanning of electrical infrastructure



FIRE PROTECTION



Service and installation for residential and commercial

LIGHTING Emergency and Evacuation

SMOKE ALARMS 240 Volt and Lithium battery operated

TAGGING AND TESTING Appliances and equipment, Safety Audits

SUPPLY AND INSTALLATION Fire rated doors, walls and ceilings

SYSTEMS Monitored smoke detectors, Automatic to Stand Alone Fire Detection, Emergency Warning and Intercommunication Systems (EWIS), Back to Base Monitoring

CONTRACTS AND CERTIFICATIONS AFSS Certifications, Maintenance Programs

Electrical License: 31808C

COMMUNICATIONS (2)

Specialised design, supply, installation and maintenance services

FIBRE OPTICS Design, supply, installation, maintenance and certification

DATA/NETWORK CABLING AND INFRASTRUCTURE Design, supply, installation, maintenance and certification

PHONE/INTERNET/NBN Cabling and phone point repairs and installation

TV/ANTENNA Cabling and reception - Free to air, Foxtel/Pay TV infrastructure

WHY GLENCO?

1	SPECIALIST Australian family owned and operated company who strives to provide a specialised high quality service to our customers	Ø
2	SUCCESS Operating since 1988	A U S T RALIAN SMALL BUSINESS CHAMPION
3	INNOVATIVE Innovative and proven track record	AWARDS 2016 WINNER
4	POSITIVE ENERGY Energetic company that makes things happen	S
5	QUALITY Quality technicians, project managers and preferred suppliers who deliver	A US T R A LI A N SMALL BUSINESS CHAMPION
6	EXCELLENCE Multi-award winning	AWARDS 2017 WINNER
7	CONSISTENCY We get the job done	
8	INDUSTRY LEADER Driven by best practice processes that deliver the best outcomes and service for our customers	2018 2018 autoness of the sta





Electrical Electrical License Number: 31808C ABN: 54 051 413 926

Building & Maintenance Builders License: 341986C ABN: 23 634 055 799

Security Master Security License Number: 000101095 ABN: 93 169 787 679

Air Conditioning Refrigerant Trading Authorisation: AU44005 Air Conditioning License Number: 318742C ABN: 80 620 283 598

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